

Noise Source Sub-category Guidelines

The following examples are for guidance only and should not be considered as definitive.

Industrial

- (i) *Industry:* Heavy, medium and light industry; motor-vehicle repair; warehousing; workshops; manufacturing processes; power generation; waste disposal or recycling facility; docks.
- (ii) *Agricultural:* Any activity associated with farming or forestry.

Commercial & Leisure

- (i) *Entertainment Premises:* Pubs; night clubs; discos.
- (ii) *Sports & Leisure:* Indoor and outdoor concerts; cinemas; sporting events; fairgrounds; circus; fireworks; shooting; water-sports; motor-sport; model aircraft; car boot sales.
- (iii) *Filling Stations / Car Wash:* Petrol filling stations; car wash facilities.
- (iii) *Hot food bars / Restaurants:* Cafes; restaurants; take-aways.
- (iv) *Other Shops and Offices:* Retail outlets; supermarkets; public buildings; offices.
- (v) *Security Alarms:* Alarms at premises other than domestic alarms.
- (vi) *Other:* Any commercial or leisure activity other than the above.

Domestic

- (i) *DIY:* Home improvement; decorating; gardening.
- (ii) *Music / television / parties:* Hi-fi; stereos; television; musical instruments; indoor and outdoor parties.
- (iii) *Animal noise:* Noise from animals including barking dogs.
- (v) *Domestic alarms:* Domestic burglar alarms.
- (vi) *Other Neighbour Noise:* Raised voices; footfalls; banging doors; wind-chimes; any domestic activity other than above.

Construction

Construction sites; demolition works; repair or maintenance of buildings, structures or roads.

Transport

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| <i>(i) Road vehicles:</i> | Motor vehicles on public roads (including taxis). |
| <i>(ii) Railways:</i> | Trains and other guided transport systems. |
| <i>(iii) Civil Aircraft:</i> | All civilian aircraft. |
| <i>(iv) Military Aircraft:</i> | All military aircraft. |
| <i>(v) Delivery vehicles:</i> | Reversing alarms; refrigeration equipment; loading and unloading. |
| <i>(vi) Vehicle Alarms:</i> | Burglar alarms on motor vehicles. |

Noise in Street

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| <i>(i) Loudspeakers:</i> | Subject to Article 42 of the Pollution Control and Local Government Order 1978. |
| <i>(ii) Ice Cream Van Chimes:</i> | Ice cream van chimes only. |
| <i>(iii) Street Traders:</i> | On-street trading activity including the use of portable generators. |
| <i>(iv) Street Performers / Public Address:</i> | Buskers; street theatre; preachers. |
| <i>(v) Other:</i> | On-street activity other than above. |

N.B.

The Department considers it a matter for the District Council to determine the methodology by which complaints are recorded.

It is, however, essential that if statistics are to be meaningful, that all District Councils are consistent in how they record complaint information. The following is recommended by way of guidance for completion of the return.

Each separate noise complaint received relating to the same source should be counted, i.e. 4 neighbours complaining about a single source will be 4 complaints.

Repeated complaints from the same complainant in connection with an *ongoing* complaint should not be counted, i.e. if a person complains 6 times about the same source, whilst the complaint is under investigation, only the original complaint should be counted.

Complaints recurring after closure of a previous investigation should be counted.