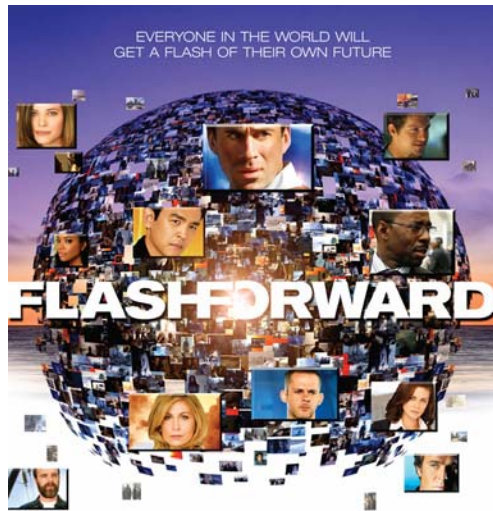




Northern Ireland Regional Portal Options

What's all the fuss about?



What's all the fuss about?

- Lots of disparate information
- Need to identify relevant bits
- Understand what is going on

Knowledge

Relevant
Information

Presentation

Definition

A web portal presents information from diverse sources in a unified way.

(wikipedia)

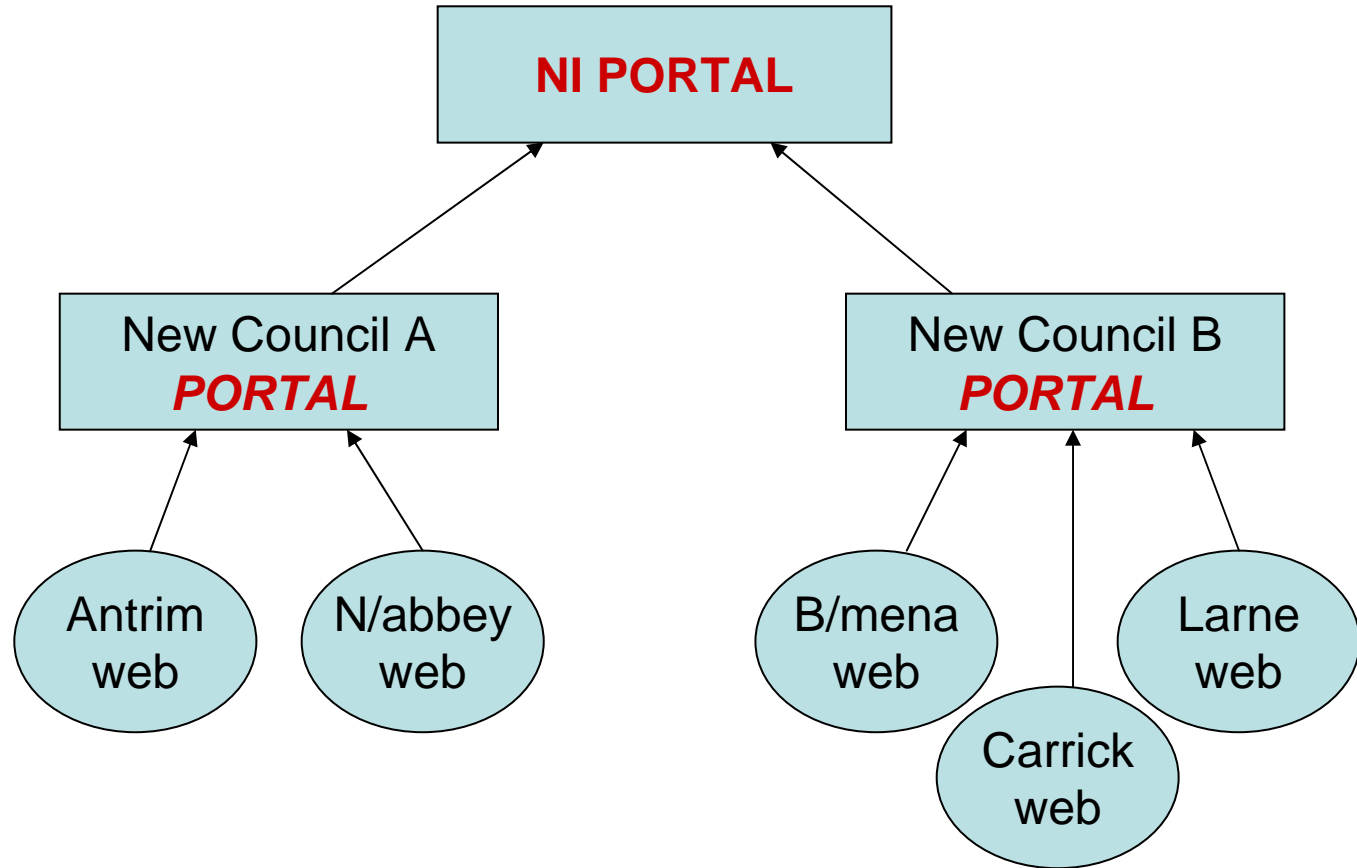
But it is more than this:

- Gateway to specific services

Main Concepts

- Starting Point for users
- Anchor Site linking to multiple sites
- Strong Search capabilities
- Offers appropriate Services & Information
- Enables Citizen Interaction
- Ability to personalise

The Journey Ahead



How we get there?

- Index current 26 LA websites
- Agree Commonality among Cluster
 - Content
 - Request for Services
- Implement Strong Search
- Redirect LA sites to Cluster
- Build new Content for Cluster

Key Factors (Immediate)

- Breaking down Boundaries
 - Empowering the Citizen
- Strong Public sector Partnerships
- Killer Applications
- Access to Services & Information

Key Factors (Longer Term)

- Assist Customer Profiling
 - Integration to CRM & back-office systems
- Reason for Registering Details
 - Added Value
 - Rewarding Loyalty

Why Bother at All?

- Become your Knowledge Base
 - Consistency
 - More than your own organisation
- Reduce Effort/ Reusability
 - E.g. EU Services Directive
- Improve Citizen Experience

Quick links

Advice and Benefits

- Money
- Family
- Housing benefit
- Grants and funding
- Day to day living
- Equality

Business

- Building control
- Business tourism
- City regeneration
- Economic Development
- Markets
- Tenders
- Training and development

Community and living

- Births
- Civil partnerships
- Deaths, funerals and cremations
- Good relations
- Marriages
- Your community

Council and democracy

- Council, government and democracy
- Council departments
- Disability
- Equality
- Registration

Education and learning

- Adult education
- Education grants
- Libraries
- Parental support
- Pre-school
- Primary school
- Post primary schools

Environment and planning

- Building control
- Environmental health
- Parks and open spaces
- Waste and recycling
- Street cleaning

Health and social care

- Acute hospitals
- Non acute hospitals
- Healthy living
- Disability
- Agencies and advice
- Dentists and GPs
- Optometrists and Opticians
- Pharmacists

Housing

- Adapting homes
- Building control
- Housing grants
- Homelessness and prevention

Jobs and careers

- Employment Rights
- Undergrad and graduate training
- Finding a job
- Training and skills programmes
- Current Vacancies

Leisure and culture

- Culture and arts
- Tourism
- Leisure centres
- Markets
- Parks and open spaces

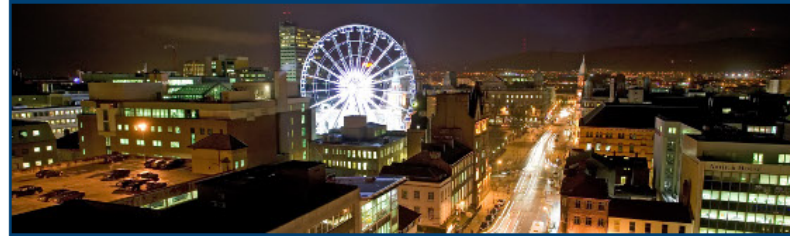
Tourism

- Going to Belfast
- Going around Belfast
- What to do in Belfast
- Tourist Information Services
- What to see in Belfast

Transport and streets

- Air travel
- Bus travel
- Cycling and Walking
- Ferry services
- Parking
- Train travel
- Streets

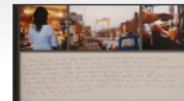
Belfast City at Night



Events

OPENCities Exhibition

Belfast hosts the OPENCities exhibition from 23 October. On display at Victoria Square Shopping Centre, OPENCities looks at immigration in Europe.



Belfast Festival at Queen's

Birthday fanfares and Jewish memoirs are in the same programme as comedians and daring dance acts. It's all part of the Belfast Festival.



Ulster Orchestra Concert

Enjoy a lunchtime concert with the Ulster Orchestra. The concert



Latest news

WebCam

The webcam is live from outside Belfast City Hall. Have a look and see what's happening in live snapshots of Belfast



National Schools Film Week

National Schools Film Week is a cinema festival for schoolchildren. There are free screenings for primary and secondary pupils at Belfast cinemas.



RUA Exhibition

The Royal Ulster Academy of Arts presents the 128th annual



www.belfastcityonline.net

Strong Partnerships

- Search
 - Partner Sites Indexed by Portal Search Engine
 - Invisible to Citizen
- “Frontpage Highlights”
 - Selected content headlined in Portal
 - Links to relevant Partner websites
 - Personalised View of Information
 - Push Content to other appropriate sites

Killer Applications

- Calendar of Events
- Who is my council
- Where's my nearest
- Citizen Surveys & Polls
-

Access to Services


- LA Specific Forms
 - Reside on LA website
- Standard Forms
 - LAs agree Standard Forms
 - Hosted on Portal
- Requests redirected to appropriate LA
- Potential to Integrate with CRM & Back-office

Portal Front Page - Microsoft Internet Explorer provided by Belfast City Council

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites

Address <http://citydev-portal.edinburgh.gov.uk/portal/portal.jsp> Go Links


EDINBURGH
THE CITY OF EDINBURGH COUNCIL

[** Contact Us](#) [** FAQs](#) [Translations](#)
[** Council Home Page](#)

Planning and Building Standards Portal

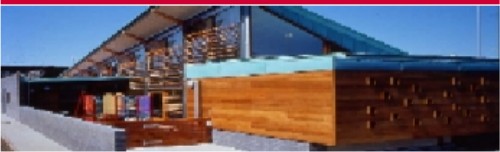
Welcome to the City of Edinburgh Council's Planning and Building Standards Portal, the electronic gateway to Planning and Building Standards' online services, advice and guidance. Using the links below you can submit, view, and follow the progress of current planning and building warrant applications. You can also access the Council's Property Enquiry service, including Area Search, supporting conveyancing in the city. The Portal is a key part of the [Council's Smart City Initiative](#).

News & Updates

Planning

- ** View planning applications online
- ** View planning advice and guidance online
- ** Submit planning applications online (Requires login)
- ** Buy Ordnance Survey maps for planning applications

Go To Public Access



Registration & Login

If you are a registered user, log in below

Username

Password

** login

** ** register for free

Note: You need only register if you wish to submit an application electronically to the Council for planning, building standards or a Property Enquiry Certificate, or perform a Statutory Notice search.

** ** forgotten password



Building Standards

- ** View building warrants online
- ** View building standards advice and guidance online
- ** Submit building warrants online (Requires login)

Property Enquiry Certificates

- ** Find out about our property enquiry service
- ** Submit a PEC request online (Requires login)
- ** Submit an Area Search request online (Requires login)
- ** Find out about our Statutory Notice Search service
- ** Perform a Statutory Notice Search online (Requires login)

My Submissions (Requires login)

http://www.edinburgh.gov.uk/internet/Council/Campaigns_and_projects/CEC_smart_city_home_page Internet

start Microsoft PowerPoint ... Portal Front Page - Mi... Inbox - Microsoft Out...

14:25

Integrated citizen account possible

Integrated content

LAs agree on standardised forms

Level 5 – Transactions via generic forms

Portal links to eforms in LA websites

Level 4 – Transactions via LA custom forms

LAs use portal software services

Level 3 – portal hosted applications– e.g. events calendar, polls, surveys. Content appears on portal and available as an information service

Implement Data Feeds

Level 2 – Partner websites send agreed Data Feeds to Portal

Create link(s) to portal from website

Level 1 – Partner website has reference to Portal search index

No agreement

Level 0 – Partner website content indexed in Portal search index

Questions?

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