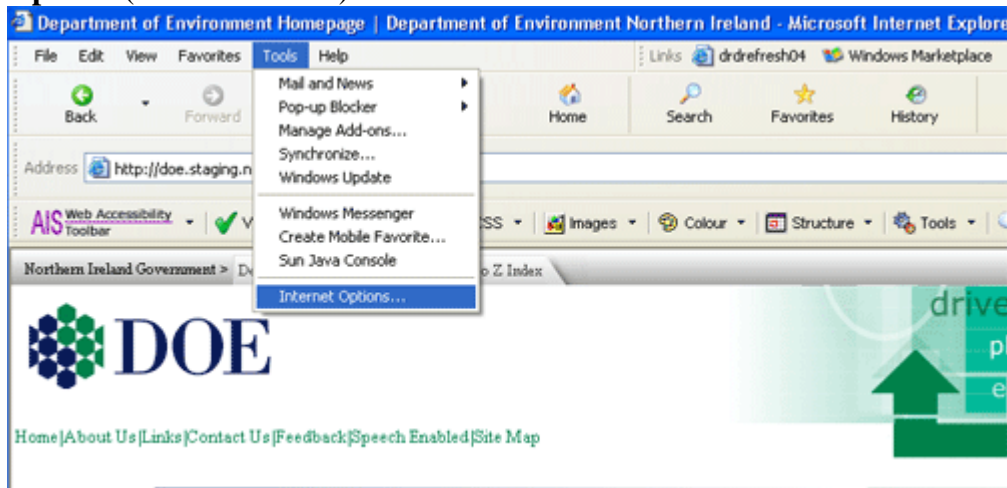
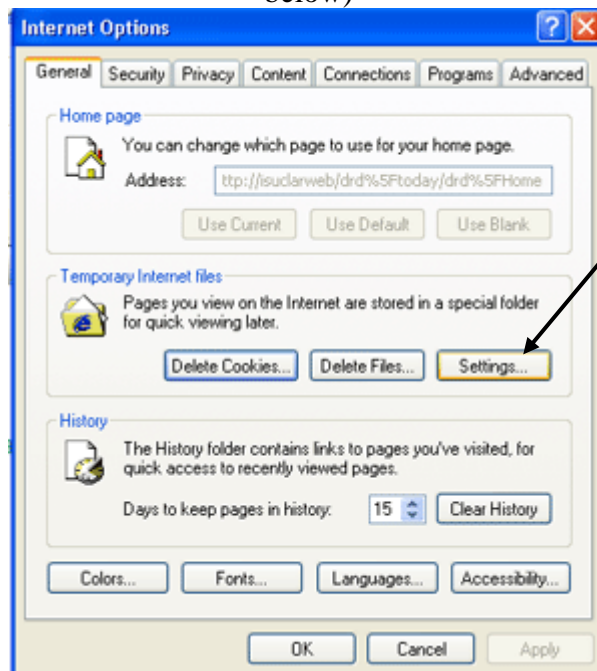


Updating the macromedia Flash Player

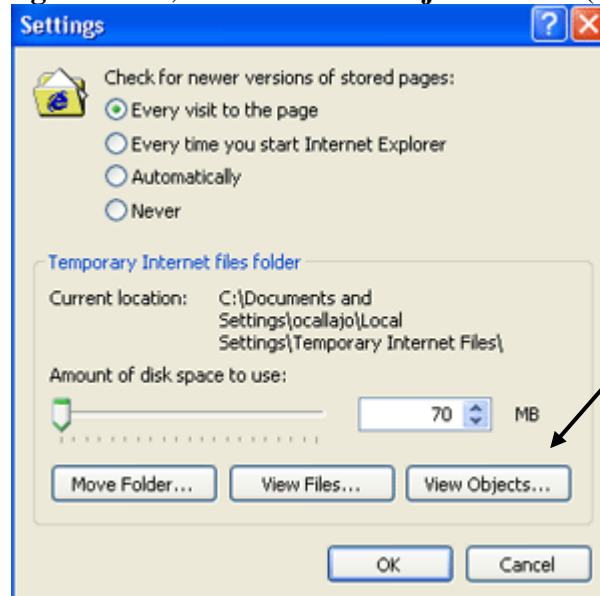
1. Logon as Technician user.
2. Open the Internet Explorer browser.
3. Within Internet Explorer, click on the **Tools** menu, the select **Internet Options** (as shown below).



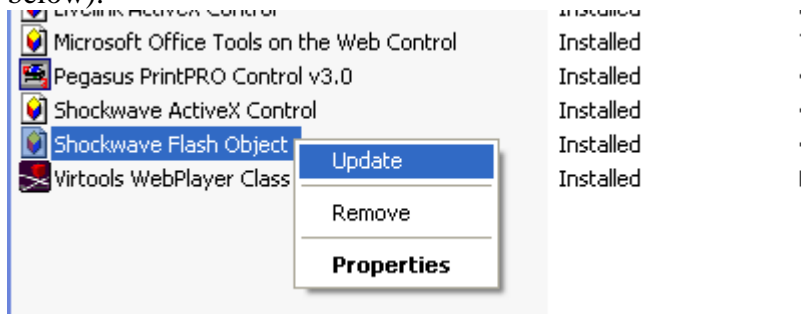
4. Within the **Internet Options** window, click on the **Settings** button (as shown below)



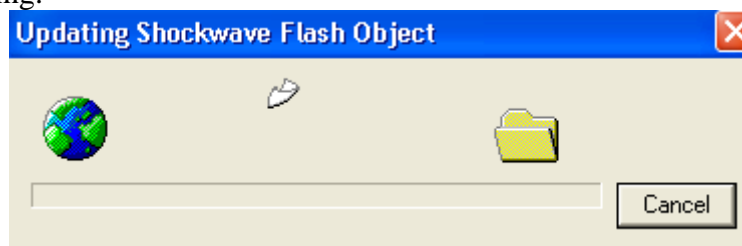
5. Within the **Settings** window, click the **View Objects** button (as shown below).



6. Within the **Downloaded Program Files** window, select the **Shockwave Flash Object**. Once selected, Right Mouse Click and then select **Update**, (as shown below).



7. A window titled **Updating Shockwave Flash Object** will appear whilst updating.



8. If you receive a security warning screen, click **yes** to allow the update to continue.
9. Once complete, please **Restart the Computer** to allow the update to take effect.